

# Test Preparation

## Interpersonal Communication

### Interpersonal Messages

### Relationship Development

### Relationship Maintenance

*Beginning Stage*

*Symbolic Interaction Theory*

*Expectancy Violation Theory*

*Social Penetration Theory*

*Uncertainty Reduction Theory*

*Social Information Processing Theory*

*Relational Dialectics Theory*

*Communication Privacy Management Theory*

*Media Multiplexity Theory*

\* Red means leaning toward interpretive theories. Blue means leaning toward objective theories.

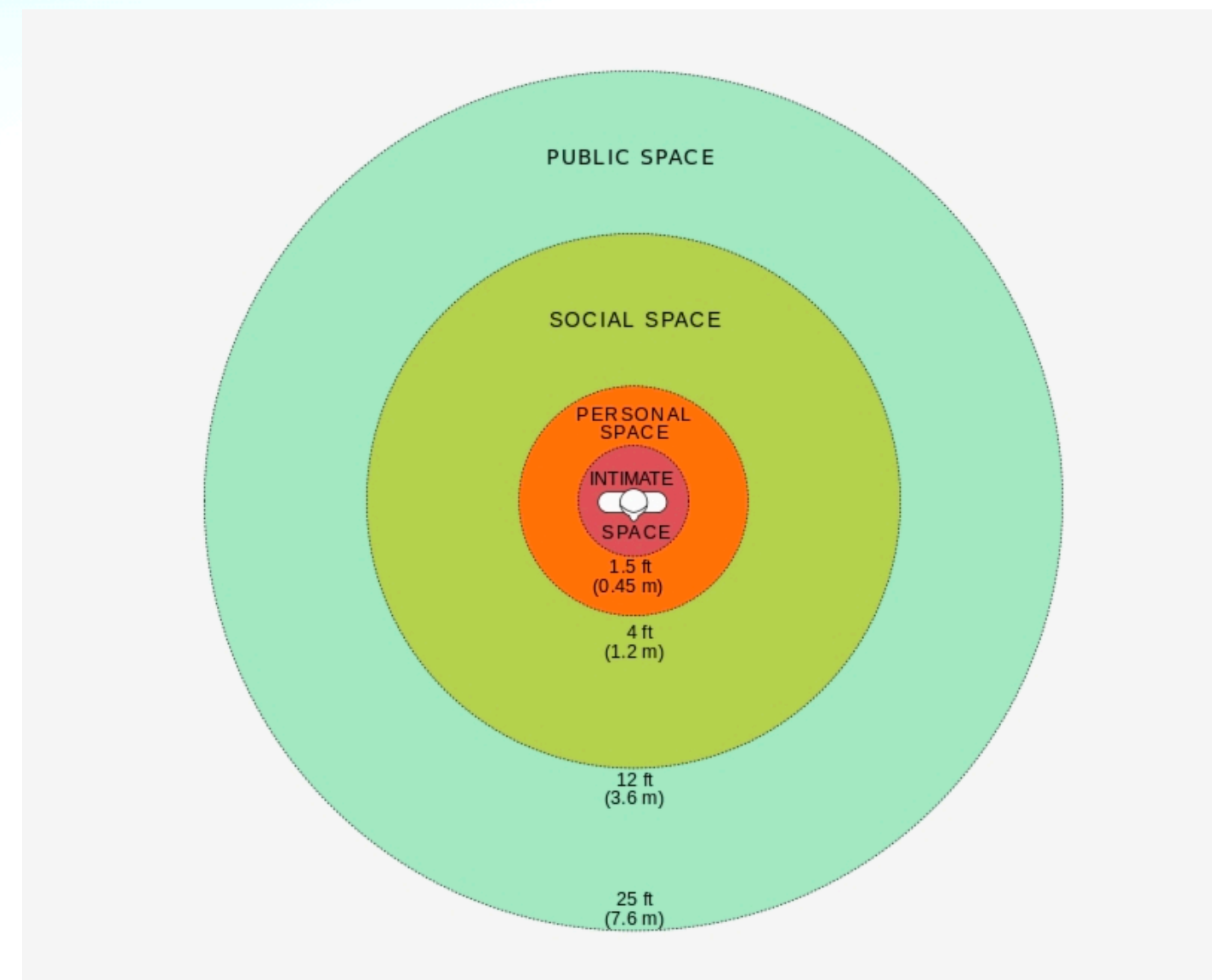
# Interpersonal Messages - Beginning Stage

## Symbolic Interaction Theory vs. Expectancy Violation Theory

*Symbolic Interaction Theory*



*Expectancy Violation Theory*



***With the positive/negative expectations, we changed our personal space!***



# Relationship Development

## Social Penetration, Uncertainty Reduction, Social Information Processing

Personality structure - onion

Closeness based on outcome: = rewards - costs

### Social Penetration Theory

*We developed our relationship as we peeled off our "onion".*

### Uncertainty Reduction Theory

*We developed our relationship as we reduced uncertainty.*

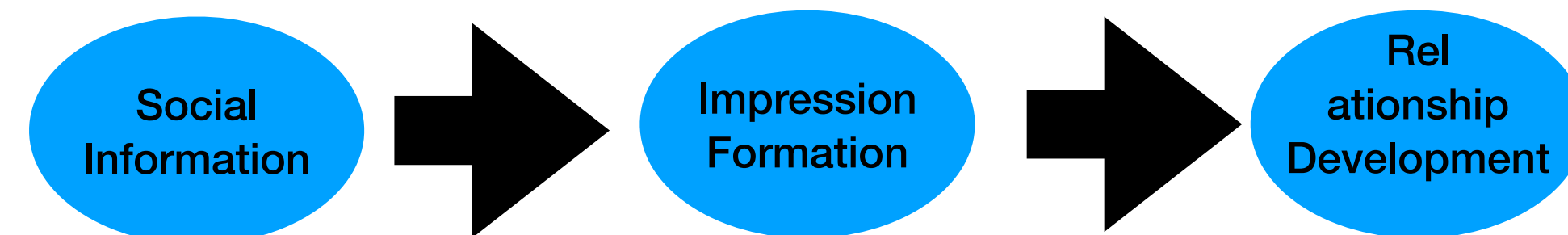
### Social Information Processing Theory

*We can have the same relationship online! Even better!*

8 Axioms & 28 Theorems

	Verbal	Nonverbal	Info seeking	Disclosure	Reciprocity	Similarity	Liking
Verbal		+	-	+	-	+	+
Nonverbal	+		-	+	-	+	+
Info seeking	-	-		-	+	-	-
Disclosure	+	+	-		-	+	+
Reciprocity	-	-	+	-		-	-
Similarity	+	+	-	+	-		+
Liking	+	+	-	+	-	-	

relationship outcome	>CLalt	<CLalt
>CL	Happy&Stay	Happy & Leave
<CL	Unhappy & Stay	Unhappy & Leave



- Verbal cues replace non-verbal cues.
- Extended time.
- Hyper-personal Model.

# Relationship Maintenance

## Relational Dialectics, Communication Privacy Management, Media Multiplexity

### Relational Dialectics Theory

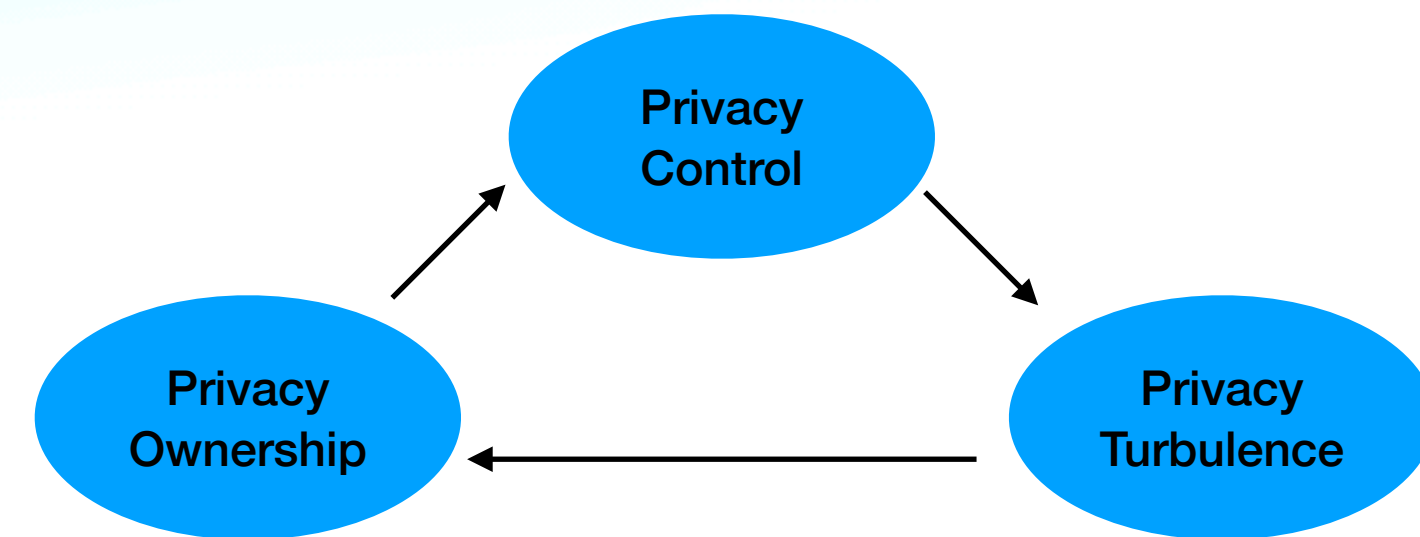
*During relationship maintenance, we have struggles and relational dialectics.*

*Tension is everywhere! We have constitutive dialogues!*



### Communication Privacy Management Theory

*During relationship maintenance, we need to negotiate on privacy.*



### Media Multiplexity Theory

*During relationship maintenance, we use different mediums to sustain different strengths of relationships.*

Strong ties vs. Weak ties